

Queen's Nurse Leadership 1 - 2026
The Vivensa Foundation funded places

Booking Terms and Conditions

1. General

1.1 When submitting a booking via the web, delegates (or those acting on their behalf) enter into a legally binding agreement with QNIS to attend an event run and managed by QNIS based on these terms and conditions.

1.2 QNIS reserves the right to refuse any booking.

2. Confirmation

2.1 All bookings will be confirmed by email.

3. Booking fee

3.1 A non-refundable booking fee of £75 is due to be paid within 7 working days of being offered a place. If this fee is not received, your place will be released and may be offered to someone else.

4. Payment

4.1 Payments are made by following the link provided in the email offering you a place on the course.

5. Cancellations

Cancellations by you

5.1 In some cases, we may allow the booking fee to be transferred to a replacement delegate who satisfies the application criteria (subject to availability and at our discretion).

Cancellations by us

6.1 Should we need to postpone an event, you will be offered a place on an alternative date. If you are unable to attend on the rescheduled date, your booking fee will be refunded within 30 working days.

6.2 If we need to cancel your booking for any reason, you will receive a **full refund** of the booking fee.

7. Filming and photography

7.1 QNIS may record, film or take photographs (including flash photography) at face-to-face events. Such media may be used to share and promote our work, including on QNIS's website. Your attendance at an event may mean you are featured in such media and, unless you notify us of your objection to this, your consent will be implied.

7.2 If you do not wish to be included in any media, please notify us prior to the event or on the day at office@qnis.org.uk.

8. Data protection

8.1 Delegate's personal information will be held by QNIS in accordance with QNIS's Privacy Policy; a copy can be provided on request.

9. Delegate obligations

9.1 Delegates agree to comply with any requirements communicated by QNIS, the venue, contractors or agents, including instructions relating to health and safety, fire safety or consumption of food and drinks.

9.2 Delegates agree to conduct themselves reasonably at any event, and QNIS reserves the right to exclude or remove anyone not behaving appropriately.